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Dakota Bodies LLC Limited Paint Warranty

Dakota Bodies LLC warrants the integrity of their applied finishes for a period of 1 year from the date of delivery to be free from defects in materials and workmanship under normal use and service. The obligation of Dakota Bodies LLC is to repair defect areas with the specific remedy to be determined solely by Dakota Bodies LLC.

Items specifically covered are:

- Adhesion failure as evidenced by peeling or delaminating of top coat or primer coat
- Cracking or Checking
- Loss of gloss caused by cracking, checking or hazing
- Any paint failure caused by improperly applied finishes
- Material defects

Items excluded are:

- Hazing, chalking or loss of gloss caused by improper care, abrasive polishes, cleaning agents, heavy duty pressure washing or aggressive mechanical wash systems
- Paint deterioration caused by abuse, misuse, accidents, acid rain, chemical fall out or act of nature
- Accidents, scratches, chips, bruises and gloss reduction due to hauling, transportation, normal vehicle use and maintenance
- Claims requested without proper notification and agreement to remedy prior to commencement of repair work
- Components where only a primer finish is applied
- Components that are modified or up-fitted in such a manner that the original paint finish is breached or compromised
- Customer requested finishes that vary from Metrix standard processes, techniques or products without prior written consent for warranty inclusion
- Painted products sold and used outside of the United States and Canada
- Restoration of lettering, signs and custom paint applications
- This warranty is not transferrable

If repairs should become necessary under the terms of this warranty, the extent of the repair shall be determined solely by Dakota Bodies LLC. Dakota Bodies LLC also reserves the sole right to determine when and where such repairs shall be made. Dakota Bodies LLC exposure to repair costs shall not exceed the amount charged for the original work performed. Dakota Bodies LLC reserves the right to transfer the responsibility for the repair to the customer with compensation limited as described earlier.

The Dakota Bodies LLC limited warranty does not apply to damage and failure resulting from misuse, abuse, neglect, accident, improper customer/distributor installation, corrosive operating environment, premature failure due to poor maintenance or acts of God. Any modifications by the buyer or any third party, without prior written consent from Dakota Bodies LLC may void this warranty. Operating conditions or applications not made known to or contemplated by Dakota Bodies LLC at the time of delivery to the buyer may also void this warranty. Damages resulting from any other abnormal operation will not be covered by this warranty.

Dakota Bodies LLC will not reimburse for lost time, business, business opportunity or for any loss of use related to warranty claims. Dakota Bodies LLC will not provide or pay for the use of a rental vehicle, equipment or tools while warranty work is performed. Dakota Bodies LLC will not reimburse for equipment or tools that are damaged, lost or missing in conjunction with a warranty claim. Dakota Bodies LLC is not responsible for and will not reimburse for mileage, fuel and wear incurred in the process of driving the vehicle or shipment of parts to a repair site or delivery to the end user location, nor for lost time incurred by an owner delivery and picking up a vehicle or shipment of parts. Dakota Bodies LLC will not pay for labor and/or materials associated with the dismounting and remounting of components required for the repair process.

This limited warranty is the sole and exclusive remedy for defective finishes applied by Dakota Bodies LLC.