

## Limited Warranty

WARRANTED PRODUCTS:

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a.

Line Bodies, Flatbeds, Service Bodies, Crane Bodies, Chipper Bodies, Boxes, Racks, and Replacement Parts.

### ITEMS COVERED UNDER WARRANTY FOR SIX YEARS AND UNLIMITED MILEAGE

- a. Rust Through Warranty (Perforation)
  - i. The original owner will be warranted for the following duration:
  - ii. Galvanneal body components
  - Door Components / Shelves
    - 1. Door hinges will not fail, break, or seize.
    - 2. Door latches and lock cylinders will not fail, break, or seize.
    - 3. All compartment shelves will not bend or break when loaded to 250 lbs. or less.

#### II. ITEMS COVERED UNDER WARRANTY FOR TEN YEARS AND UNLIMITED MILEAGE

- Rust Through Warranty (Perforation)
  - i. Stainless steel body components.
  - ii. Aluminum body components.
- III. ITEMS COVERED UNDER WARRANTY FOR FOUR YEARS OR 48,000 Miles, Whichever Occurs First
  - a. Workmanship
    - i. The original owner will be warranted for defects in workmanship.
  - b. Materials
    - i. The original owner will be warranted for all defects in material

# IV. ELIGIBILITY

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- a. Dakota Bodies LLC warranty shall only apply to products listed herein and shipped from our factory after September 1, 2009.
- b. The warranty period begins at the date of shipment from our factory in Watertown, S.D.
- c. All products listed herein must be properly installed, maintained, and serviced during the duration of the warranty coverage.
- d. This warranty is not transferable beyond the original owner of the product.
- e. Labor required for any rework, will be invoiced back to Dakota Bodies at a rate that is not to exceed \$60 per hour, unless otherwise documented in advance.

## V. EXCLUSIONS

- a. Components or Accessories installed on or within a Dakota Bodies LLC product that are not listed herein and were not manufactured by Dakota Bodies LLC are warranted through Dakota Bodies LLC for the duration of the manufacturer's warranty of the specific product.
- b. Dakota Bodies LLC will not be liable for any labor costs associated with removal or re-installation of any defective product to or from a chassis, transportation of such chassis, rental reimbursement, loss of use, storage, or down time reimbursement.
- c. Components, parts, installation, modifications, wiring, finish painting, and decals, installed by up-fitters to Dakota Bodies LLC products, are not warranted by Dakota Bodies LLC
- d. Any damage to finish coatings or substrate materials caused by the hauling, transportation, or use of corrosive materials is not warranted by Dakota Bodies LLC
- e. Product(s) purchased with a Prime Paint coating from our factory and finish painted by an up-fitter or end user are not warranted for primer or finish paint adhesion or de-lamination, by Dakota Bodies LLC
- f. Product(s) purchased or used outside of the USA or Canada, are not warranted by Dakota Bodies LLC
- g. Product(s) damaged due to misuse, abuse, accident, or alteration, are not warranted by Dakota Bodies LLC
- h. Paint and decals that are required following warranted repairs, after 1 year from the beginning of the warranty, are not warranted by Dakota Bodies LLC
- i. Fatigue or stress cracking of any weld within the body structure caused by the improper mounting, overloading, or off-road driving of the unit shall not be warranted by Dakota Bodies LLC
- j. Dakota Bodies LLC reserves the right to inspect products in which warranty claims are filed for, and determine the best solution to handle said claims, including the replacement or repair of the warranted part.

## VI. WARRANTY CLAIMS

- a. All warranty claims shall be handled by contacting Dakota Bodies LLC directly in writing. The body number, date of purchase, as well as a detailed description of the defect, and any photographs available. Claimed warranty work must be authorized by Dakota Bodies LLC before any repair work is performed.
- Warranty Contact Information: Dakota Bodies LLC
  201 20<sup>th</sup> Ave S.E.
  Watertown, S.D. 57201
  Ph. (605) 882-1400
  Toll Free (866) 227-0071
  Fax (605) 882-0828
  - or warranty@dakotabodies.com

## VII. DISCLAIMERS

- a. Dakota Bodies LLC warrants its products as applied herein this warranty. Dakota Bodies LLC disclaims all other warranties, either expressed or implied, including any implied warranty of merchantability or fitness for any purpose. Dakota Bodies LLC shall not be liable to the purchaser or any third party for any direct or indirect, incidental or consequential damage or loss.
- b. This limited warranty details and gives the purchaser specific legal rights. The purchaser may also have other non-implied legal rights based upon the state in which the product is registered. Some states do not allow limitations on the duration an implied warranty lasts, or exclusions or limitations of incidental or consequential damages, so the above exclusions and disclaimers may not apply to you. Please check with your state government regarding local warranty laws and rights.
- e. If any product is misused, modified, improperly installed, tampered with, or damaged due to neglect, the aforementioned warranty, in its entirety, shall become null and void.